

Report No.: 304140877b 001

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Client: HAPPY ARTS&CRAFTS(NINGBO)CO.,LTD

Contact Information: HAPE INTERNATIONAL(NINGBO)LTD
9-27Nanhai Road, Dagang industrial City, Beilun, Ningbo, China

Test item(s): Toy

Identification/ Refer to detail list

Model No(s):

Sample obtaining method: Sending by customer

Condition at delivery: Test item complete and undamaged.

Sample Receiving date: 2025-09-01 & 2025-09-24

Testing Period: 2025-09-01 to 2025-09-30

Place of testing: Chemical laboratory Suzhou, Toys laboratory Suzhou

Test Specification:

Please refer to "Test Result Summary List" on page 2 for details

Other information:

Country of Origin: China

Packaging provided: Artwork

The provided age grade of the item: Refer to detail list.

The appropriate age grade of the item: M001,M007,M008 Over 18 months; M002-M006,M009 Over 36 months.

The item was tested: M001,M007,M008 Over 18 months; M002-M006,M009 Over 36 months.

For and on behalf of
TÜV Rheinland (Suzhou) Co., Ltd.



2025-10-10

Date

Fion Xie / Assistant Manager

Name/Position

Sample information is provided by customer. Test result is drawn according to the kind and extent of tests performed.

This test report relates to the above mentioned test sample. Without permission of the test center this test report is not permitted to be duplicated in extracts. This test report does not entitle to carry any safety mark on this or similar products.

"Decision Rule" document announced in our website (<https://www.tuv.com/landingpage/en/qm-gcn/>) describes the statement of conformity and its rule of enforcement for test results are applicable throughout this test report.

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Test Result Summary :**Test Specification:**

Customer's requirement:

Test result:

1 ASTM F963-23: Mechanical and physical	PASS
2 ASTM F963-23: Flammability on solid and soft toys	PASS
3 Tracking label per CPSA 15 U.S.C. § 2063(a)(5) and ASTM F963-23 Section 5.1.2	PASS
4 ASTM F963-23 Sect. 4.3.5.1 and 4.3.5.2: Soluble heavy metal	PASS
5 15 USC 1278a (CPSIA Sect. 101) and ASTM F963-23 Sect. 4.3.5.2: Total lead content in substrate materials	PASS
6 16 C.F.R. 1303 (CPSIA Sect. 101) and ASTM F963-23 Sect. 4.3.5.1: Total lead content in paint and coating materials	PASS
7 Total Lead Content	PASS
8 CPSC 16 CFR 1500.48, 1500.49, 1501 Mechanical and Physical Test	PASS
9 Flammability Test of Rigid and Pliable Solids (Part 1500.3(C)(6)(VI) 16 C.F.R. U.S.A.)	PASS



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Item NO.	Description EN	Description CN	Age
E1464,E1464A	Puzzle Cubes	大都会六粒六面画	2-4Y
E1465,E1465A	Klimt Mäda Primavesi Puzzle	女孩木框拼图	4-7Y
E1468,E1468A	Monet Water-Lily Garden Puzzle	莫奈木框拼图	4-7Y
E1469,E1469A	Unicorn in a Garden Puzzle	独角兽木框拼图	4-7Y
E1470,E1470A	Van Gogh Cypresses Puzzle	梵高木框拼图	4-7Y
E1471,E1471A	Hokusai Great Wave Puzzle	浪花木框拼图	4-7Y
E1462,E1462A	Majestic Animals Peg Puzzle	动物抓手拼图	2-4Y
E1463,E1463A	Animal Friends Peg Puzzle	吉祥物抓手拼图	2-4Y
E1466,E1466A	Artistic Eye Kaleidoscopes	大都会万花筒	3-6Y



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Material List:

Item: Refer to detail list

Material No.	Material	Color	Location
M001	Whole Product	Multi color	E1464
M002	Whole Product	Multi color	E1465
M003	Whole Product	Multi color	E1468
M004	Whole Product	Multi color	E1469
M005	Whole Product	Multi color	E1470
M006	Whole Product	Multi color	E1471
M007	Whole Product	Multi color	E1462
M008	Whole Product	Multi color	E1463
M009	Whole Product	Multi color	E1466
M010	Wood	Natural	E1464/Wood
M011	Coating	Multi color	E1464/Coating on wood
M012	Wood	Natural	E1465/E1468/E1469/E1470/E1471/ Wood
M013	Paper + printing	Multi color	E1465/Puzzle
M014	Paper + printing	Multi color	E1468/Puzzle
M015	Paper + printing	Multi color	E1469/Puzzle
M016	Paper + printing	Multi color	E1470/Puzzle
M017	Paper + printing	Multi color	E1471/Puzzle
M018	Plastic	Beige	E1465/E1468/E1469/E1470/E1471/ Plastic buckle on the back of the wood
M019	Wood	Natural	E1462/E1463/Wood
M020	Coating	Transpatent	E1462/E1463/Coating on wood
M021	Coating	Multi color	E1462/E1463/Coating on wood
M022	Plastic	Beige	E1462/E1463/Handle
M023	Paper + printing	Multi color	E1466/Green painting
M024	Paper + printing	Multi color	E1466/Wave painting
M025	Paper + printing	Multi color	E1466/Color block painting
M026	Plastic	Transparent	E1466/Round storage box

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1.ASTM F963-23: Mechanical and physical
Test result:

Test No:	T001
Material No:	M001-M009
4. Safety requirements	
4.1 Material Quality (visual check)	PASS
4.6 Small Objects	PASS*1
4.7 Accessible Edges	PASS
4.9 Accessible Points	PASS
5. Labeling Requirements	
5.1.2 Tracking Label	PASS*2
5.2 Age Grading Labeling	PASS
5.15 Promotional Materials	PASS
6. Instructional Literature	
6.1 Definition and Description	PASS
7. Producer's Markings	
7.1 Name and address of the producer or the distributor	PASS

Use and Abuse Tests:

The submitted samples were undergone the use and abuse tests in accordance with FHSA 16 CFR and whichever is applicable the tested age grade.

According to the Laboratory Test Manual from CPSC, 12 submitted samples are equally divided for carrying out the use and abuse testing.

Age Category	Drop Test	Flexure Test	Torque Test	Tension Test	Compression Test
0-18 Months 16 CFR 1500.51	10 x 4.5 ft	120 Arc 30 Cycles 10 lbs	2 in-lbf	10 lbf	20 lbf
19-36 Months 16 CFR 1500.52	4 x 3 ft	120 Arc 30 Cycles 15 lbs	3 in-lbf	15 lbf	25 lbf
37-96 Months 16 CFR 1500.53	4 x 3 ft	120 Arc 30 Cycles 15 lbs	4 in-lbf	15 lbf	30 lbf

The clause and/or sub-clause would be indicated only in the test report whichever applicable. The comprehensive result report is available upon request.

Remark:

- *1 This clause is only applicable to M001 M007 and M008.
- *2 TL was exempted due to the customer's requirements for aesthetics (M001,M009)



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2.ASTM F963-23: Flammability on solid and soft toys**Test result:**

Test No:	T001
Material No:	M001-M009
4.2 Flammability on solids and soft toys	PASS

The burning rate of the most severe part = DNI

Note: Maximum permissible burning rate = 0.1 Inch/sec.

Abbreviation: DNI = Did Not Ignite / IBE = Ignite But Self-extinguish

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3.Tracking label per CPSA 15 U.S.C. § 2063(a)(5) and ASTM F963-23 Section 5.1.2**Test Result:**

Test No:	T001
Material No:	M001-M009
Present On Packaging	PASS
Present On Product	PASS*1

Remark:

- * If there is a tracking label on the product which is visible through disposable packaging, the packaging need not be marked.
- ** The correct adherence to all requirements according to CPSA Tracking label in regards to the marking of:
- (1) Manufacturer or private labeler name;
 - (2) Location and date of production of the product;
 - (3) Detailed information on the manufacturing process, such as a batch or run number, or other identifying characteristics; and,
 - (4) Any other information to facilitate ascertaining the specific source of the product;
- can only be confirmed by the manufacturer/trader/applicant. The presence of related information was assessed; however, they cannot be verified in the frame of this test.
- *1 TL was exempted due to the customer's requirements for aesthetics (M001,M009)



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4.ASTM F963-23 Sect. 4.3.5.1 and 4.3.5.2: Soluble heavy metal

Test method: For paint and similar surface-coating materials: ASTM F963-23 Section 8.3.2 – 8.3.4
Method to Dissolve Soluble Matter for Surface Coatings, Preparation of Test Samples and Test Procedures
For substrate: ASTM F963-23 Section 8.3.5 Soluble Element Test Method for Substrate Materials

Test result:

Test No.	Material No.	Sb	As	Ba	Cd	Cr	Pb	Hg	Se	Mass of trace amount (mg) #
		Maximum Permissible Limit of Any Toy Materials except Modelling Clay (mg/kg)								
		60	25	1000	75	60	90	60	500	
		Maximum Permissible Limit of Modelling Clay (mg/kg)								
		60	25	250	50	25	90	25	500	
		RL (mg/kg)								
		5	5	2.5	2.5	2.5	2.5	2.5	10	
T001	M010	< RL	< RL	13.1	< RL	< RL	< RL	< RL	< RL	-
T002	M011	< RL	< RL	< RL	< RL	< RL	< RL	< RL	< RL	-
T003	M012	< RL	< RL	4.3	< RL	< RL	< RL	< RL	< RL	-
T004	M013	< RL	< RL	< RL	< RL	< RL	< RL	< RL	< RL	-
T005	M014	< RL	< RL	2.9	< RL	< RL	< RL	< RL	< RL	-
T006	M015	< RL	< RL	3.0	< RL	< RL	< RL	< RL	< RL	-
T007	M016	< RL	< RL	2.7	< RL	< RL	< RL	< RL	< RL	-
T008	M017	< RL	< RL	< RL	< RL	< RL	< RL	< RL	< RL	-
T009	M018	< RL	< RL	< RL	< RL	< RL	< RL	< RL	< RL	-
T010	M019	< RL	< RL	2.5	< RL	< RL	< RL	< RL	< RL	-
T011	M020	< RL	< RL	3.6	< RL	< RL	< RL	< RL	< RL	-
T012	M021	< RL	< RL	< RL	< RL	< RL	< RL	< RL	< RL	-
T013	M022	< RL	< RL	< RL	< RL	< RL	< RL	< RL	< RL	-
T014	M023	< RL	< RL	< RL	< RL	< RL	< RL	< RL	< RL	-
T015	M024	< RL	< RL	< RL	< RL	< RL	< RL	< RL	< RL	-
T016	M025	< RL	< RL	< RL	< RL	< RL	< RL	< RL	< RL	-
T017	M026	< RL	< RL	< RL	< RL	< RL	< RL	< RL	< RL	-

Abbreviation: < = less than
RL = Reporting Limit
mg/kg = milligram per kilogram

Remark:

* Migration results of eight elements shown are the adjusted analytical results

Element	Sb	As	Ba	Cd	Cr	Pb	Hg	Se
Analytical Correction (in %)	60	60	30	30	30	30	50	60

** According to ASTM F963-23, if the weight of a test portion of toy material is less than 10 mg, the analysis of migration of certain elements would not be required. If the weight of a test portion of toy material is between 10 mg and 100 mg, the analytical results would be calculated as though 100 mg of the test portion had been used.

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5.15 USC 1278a (CPSIA Sect. 101) and ASTM F963-23 Sect. 4.3.5.2: Total lead content in substrate materials

Test method: CPSC-CH-E1001-08.3 and CPSC-CH-E1002-08.3 (Microwave method)

Test result:

Test No.	Material No.	Test Parameter	Unit	RL	Regulatory Requirement	Test Result
T001	M018 + M022 + M026	Lead Content	ppm	10	100	< RL

Abbreviation: < = less than
RL = Reporting Limit
ppm = parts per million



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6.16 C.F.R. 1303 (CPSIA Sect. 101) and ASTM F963-23 Sect. 4.3.5.1: Total lead content in paint and coating materials

Test method: CPSC-CH-E1003-09.1 (Microwave method)

Test result:

Test No.	Material No.	Test Parameter	Unit	RL	Regulatory Requirement	Test Result
T001	M011 + M020 + M021	Lead Content	ppm	10	90	< RL

Abbreviation: < = less than
RL = Reporting Limit
ppm = parts per million



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7.Total Lead Content

Test Method: CPSC-CH-E1001-08.3 、 CPSC-CH-E1002-08.3 and CPSC-CH-E1003-09.1
(Microwave method)

Result:

Test No.	Material No.	Test Parameter	Unit	RL	Customer's Requirement	Result
T001	M011 + M020 + M021	Lead Content	mg/kg	10	40	< RL
T002	M018 + M022 + M026	Lead Content	mg/kg	10	40	< RL

Abbreviation: < = less than
RL = Reporting Limit
mg/kg = milligram per kilogram



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8.CPSC 16 CFR 1500.48, 1500.49, 1501 Mechanical and Physical Test
Test result:

Test No.	Material No.	Description	Test Method	Result
T001	M001-M009	16 CFR 1500.48	Requirement for sharp points (0- 96 months)	PASS
		16 CFR 1500.49	Requirement for sharp edges - metal or glass (0- 96 months)	PASS
		16 CFR 1501	Requirement for small parts (0-36 months)	PASS*1

Use and Abuse Tests:

The submitted samples were undergone the use and abuse tests in accordance with FHSA 16 CFR and whichever is applicable the tested age grade.

Age Category	ImpactTest	Flexure Test	Torque Test	Tension Test	Compression Test
0-18 Months 16 CFR 1500.51	10 x 4.5 ft	120 Arc 30 Cycles 10 lbs	2 in-lbs	10 lbs	20 lbs
19-36 Months 16 CFR 1500.52	4 x 3 ft	120 Arc 30 Cycles 15 lbs	3 in-lbs	15 lbs	25 lbs
37-96 Months 16 CFR 1500.53	4 x 3 ft	120 Arc 30 Cycles 15 lbs	4 in-lbs	15 lbs	30 lbs

Remark:

*1 This clause is only applicable to M001 M007 and M008.



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9.Flammability Test of Rigid and Pliable Solids (Part 1500.3(C)(6)(VI) 16 C.F.R. U.S.A.)**Test result:**

Test No.	Material No.	Burn rate (inch/second)	Result
T001	M001-M009	DNI	PASS

Abbreviation: Note: Maximum permissible burning rate = 0.1 inch/sec.

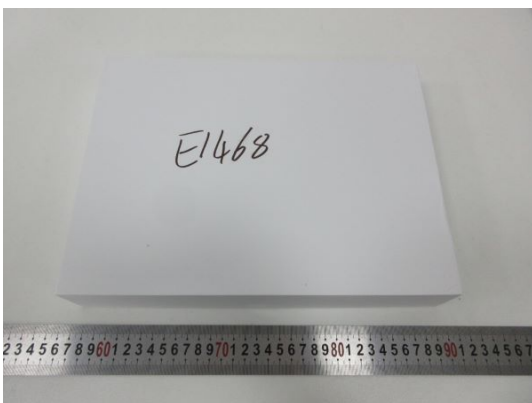
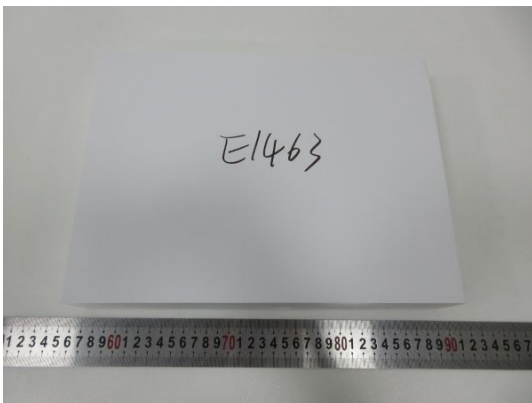
DNI = Did Not Ignite / Abbreviation: IBE = Ignite But Self-extinguish



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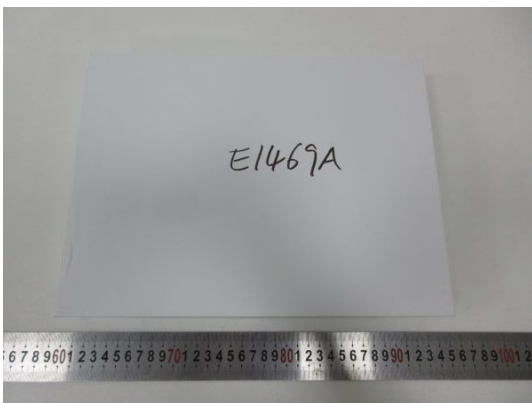
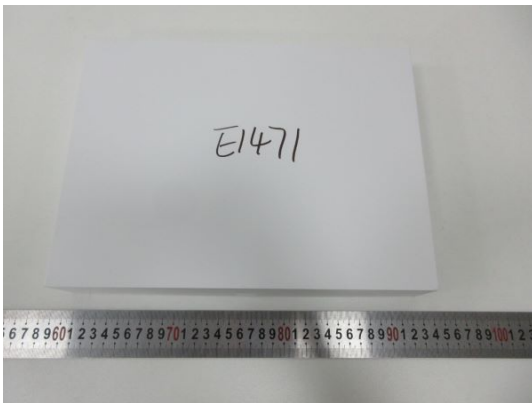
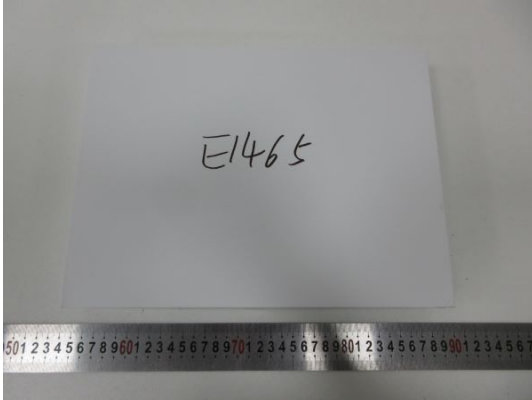
Sample Photos



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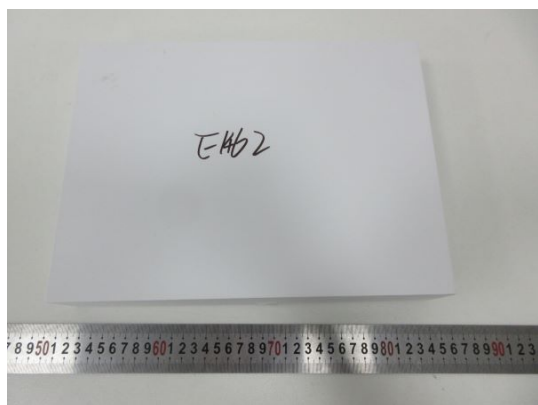
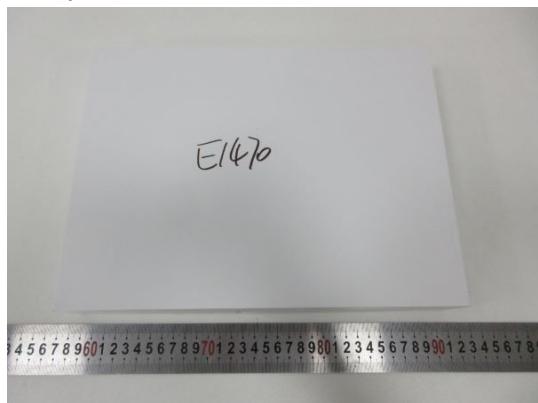
Sample Photos



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Sample Photos



- END -



General Terms and Conditions of Business of TÜVRheinland in Greater China

1. **Scope**
- 1.1 These General Terms and Conditions of Business of TÜVRheinland in Greater China ("GTCB") is made between one or more members and one or more companies in the Greater China area as applicable as the case may be ("TÜV Rheinland"). The Greater China hereof refers to the regions within the territories of China. The client hereby includes:
- (i) a natural person capable to form legally binding contracts under the applicable laws who concludes the contract for the purpose of the daily use;
- (ii) the incorporated or unincorporated entity duly organized, validly existing and capable to form legally binding contracts under the applicable law.
- 1.2 The following terms and conditions apply to agreed services including consultancy services, information, deliveries and similar services as well as ancillary services and other secondary obligations provided within the scope of contract performance.
- 1.3 Any standard terms and conditions of the client of any nature shall not apply and shall hereby be expressly excluded. No standard contractual terms and conditions of the client shall form part of the contract even if TÜV Rheinland does not explicitly object to them.
- 1.4 In the context of an ongoing business relationship with the client, this GTCB shall also apply to future contracts with the client without TÜV Rheinland having to refer to them separately in each individual case.
2. **Quotations**
- Unless otherwise agreed, all quotations submitted by TÜV Rheinland can be changed by TÜV Rheinland without notice prior to its acceptance and confirmation by the other party.
3. **Coming into effect and duration of contracts**
- 3.1 The contract shall come into effect for the agreed terms upon the quotation letter of TÜV Rheinland or a separate contractual document being signed by both contracting parties, or upon the request requested by the client being carried out by TÜV Rheinland. If the client instructs TÜV Rheinland without receiving a quotation from TÜV Rheinland (quotation), TÜV Rheinland is, in its sole discretion, entitled to accept the order by giving written notice of such acceptance (including notice sent via electronic means) or by performing the requested services.
- 3.2 The contract term starts upon the coming into effect of the contract in accordance with article 3.1 and shall continue for the term agreed in the contract.
- 3.3 If the contract provides for an extension of the contract term, the contract term will be extended by the term provided in the contract where such extension is written by both parties with a three-month notice prior to the end of the contractual term.
4. **Scope of services**
- 4.1 The scope and type of the services to be provided by TÜV Rheinland shall be specified in the contractually agreed service scope of TÜV Rheinland by both parties. If no such separate service scope of TÜV Rheinland exists, then the written confirmation of order by TÜV Rheinland shall be decisive for the service to be provided. Unless otherwise agreed, services beyond the scope of the service description (e.g. checking the construction and function of parts, products, processes, installations, organizations not listed in the service description, as well as the intended use and application of such) are not owed. In particular, no responsibility is assumed for the design, selection of materials, construction or intended use of an examined part, product, process or plant, unless this is expressly stated in the order.
- 4.2 The agreed services shall be performed in compliance with the regulations in force at the time the contract is entered into.
- 4.3 TÜV Rheinland is entitled to determine, in its sole discretion, the method and nature of the assessment unless otherwise agreed in writing or if mandatory provisions require a specific procedure to be followed.
- 4.4 On execution of the work there shall be no simultaneous assumption of any guarantee of the correctness (proper quality) and working order of either tested or examined parts nor of the installation as a whole or of the upstream and/or downstream processes, organizations, use and application in accordance with regulations, nor of the systems on which the installation is based. In particular, TÜV Rheinland shall assume no responsibility for the construction, selection of materials and assembly of installations examined by TÜV Rheinland, unless this is expressly stated with regulations, unless these questions are expressly covered by the contract.
- 4.5 In the case of inspection work, TÜV Rheinland shall not be responsible for the accuracy or checking of the safety programmes or safety regulations on which the inspections are based, unless otherwise expressly agreed in writing.
- 4.6 If mandatory legal regulations and standards or official requirements for the agreed service scope change after conclusion of the contract, with a written notice to the client, TÜV Rheinland shall be entitled to additional remuneration for resulting additional expenses.
- 4.7 The services to be provided by TÜV Rheinland under the contract are agreed exclusively with the client. A contract of third parties with the services of TÜV Rheinland, as well as making available of and justifying confidence in the work results (test reports, test results, expert reports, etc.) are not part of the agreed services. This also applies if the client passes on work results - in full or in extracts - to third parties in accordance with clause 11.4.
- 4.8 The client understands and agrees to perform the contract with TÜV Rheinland, the client may need to sign one or more contracts/agreements with all/more third party(ies) and establish legal relationships with those/third party(ies) according to such contractual agreements. TÜV Rheinland hereby bears the corresponding legal liability according to this contract and the direct services actually to be provided by our company in the service process. If the relevant services are not directly provided by TÜV Rheinland (including but not limited to any testing and inspection services to be provided by third parties, test and inspection services, etc.), TÜV Rheinland will provide the client as agent for such relevant services. In order to achieve the purpose of the contract, the client hereby agrees that TÜV Rheinland (including but not limited to a third party) to partly undertake or to obligate these services to be carried out by responsibility and/or risk for any services to be provided by any third parties (including but not limited to the testing and/or certification services to be entrusted and/or applied for by our company on behalf of the client or other testing and/or certification bodies, agency services provided by any other third party(ies), etc.). Besides, the client shall be liable in accordance with the relevant laws and regulations and/or the terms under the contract. If the client is required to provide any annual renewal/validity of the relevant services, TÜV Rheinland shall be responsible and pay additional fees in accordance with the relevant laws and regulations or the testing and certification rules, such fees are not within the scope of the contract price, the client shall timely fulfill the obligation to provide the relevant services. If the client does not do so in time and, if the client fails to perform such obligations of the annual renewal/surveillance or fees payment, it may lead to adverse consequences such as failure of the surveillance/invalidity of testing and/or certification results, which shall not be borne by TÜV Rheinland, but by the client.
- 4.9 For the service contract agreed in the contract, if the client requires TÜV Rheinland to deliver relevant test samples, data, etc. to any overseas laboratory or other places or sites to be designated by the client, TÜV Rheinland shall not take any responsibility for any delays, problems during such delivery and the transportation process (including but not limited to any loss or damages of the samples and/or the materials, etc.). Besides, the relevant freight fees shall be borne by the client.
5. **Performance period/dates**
- 5.1 The contractually agreed period/dates of performance are based on estimates of the work involved which are prepared in line with the details provided by the client. They shall only be binding if being consistent as binding by TÜV Rheinland in writing.
- 5.2 If binding periods of performance have been agreed, these periods shall not commence until the client has submitted all required documents to TÜV Rheinland.
- 5.3 Articles 5.1 and 5.2 shall apply, even without express agreement by the client, to all extensions of agreed period/dates of performance not caused by TÜV Rheinland.
- 5.4 TÜV Rheinland is not responsible for a delay in performance, in particular if the client has not fulfilled his obligations in accordance with clause 5.1 and 5.2. If the client does not do so in time and, in particular, has not provided TÜV Rheinland with all documents and information required for the performance of the service as specified in the contract.
- 5.5 If the performance of TÜV Rheinland is delayed due to unforeseeable circumstances such as force majeure, strikes, business disruptions, governmental regulations, transport obstacles, etc., TÜV Rheinland is entitled to postpone performance for a reasonable period of time which corresponds at least to the duration of the hindrance plus any time period which may be required to resume performance.
- 5.6 If the client is obliged to comply with legal, officially prescribed and/or by the accreditator prescribed deadlines, it is the client's responsibility to ensure that the agreed services are performed in accordance with the legal and/or officially prescribed deadlines. TÜV Rheinland assumes no responsibility in this respect unless TÜV Rheinland expressly agreed in writing specifically stating that ensuring the deadlines is the contractual obligation of TÜV Rheinland.
6. **The client's obligation to cooperate**
- 6.1 The client shall guarantee that all cooperation required on its part, its agents or third parties will be provided in good time and at no cost to TÜV Rheinland.
- 6.2 Design documents, supplies, auxiliary staff, etc. necessary for performance of the services shall be made available free of charge by the client. Moreover, collaborative action of the client must be undertaken in accordance with legal provisions, standards, safety regulations and accident prevention instructions. And the client represents and warrants that:
- a) it has required statutory qualifications;
- b) the product, service or management system to be certified complies with applicable laws and regulations; and
- c) it doesn't have any legal and dishonest behaviours or is not included in the list of Enterprises with Serious Illegal and Dishonest Acts of People's Republic of China.
- If the client breaches the aforesaid representations and warranties, TÜV Rheinland is entitled to i) immediately terminate the contract/order without prior notice; and ii) withdraw the issued testing report/certificates if any.
- 6.3 The client shall bear any additional cost incurred on account of work having to be redone or being delayed as a result of late, incorrect or incomplete information provided by or lack of proper cooperation from the client. Even where a fixed or maximum price is agreed, TÜV Rheinland shall be entitled to charge extra fees for such additional expense.
7. **Prices**
- 7.1 If the scope of performance is not laid down in writing when the order is placed, invoicing shall be based on costs actually incurred. If no price is agreed in writing, invoicing shall be based on the price list of TÜV Rheinland valid at the time of performance.
- 7.2 Unless otherwise agreed, work orders shall be issued by the client.
- 7.3 If the execution of an order extends over more than one month and the value of the contract or the agreed fixed price exceeds €2,500.00 or equivalent value in local currency, TÜV Rheinland may demand payments on account or in instalments.
8. **Payment terms**
- 8.1 All invoice amounts shall be due for payment within 30 days of the invoice date without deduction on receipt of the invoice. No discounts and rebates shall be granted.
- 8.2 Payments shall be made to the bank account of TÜV Rheinland as indicated on the invoice, stating the invoice and client numbers.
- 8.3 In cases of default of payment, TÜV Rheinland shall be entitled to claim default interest at the applicable short term interest rate publicly announced by a reputable commercial bank in the country where TÜV Rheinland is located. At the same time, TÜV Rheinland reserves the right to claim further damages.
- 8.4 Should the client default in payment of the invoice despite being granted a reasonable grace period, TÜV Rheinland shall be entitled to cancel the contract, withdraw the certificate, claim damages for non-performance and refuse to continue performance of the contract.
- 8.5 The provisions set forth in article 8.4 shall also apply in cases involving returned cheques, cessation of payment, commencement of insolvency proceedings against the client's assets or cases in which the commencement of insolvency proceedings has been dismissed due to lack of assets.
- 8.6 Objections to the invoices of TÜV Rheinland shall be submitted in writing within two weeks of receipt of the invoice.

- 8.7 TÜV Rheinland shall be entitled to demand appropriate advance payments.
- 8.8 TÜV Rheinland shall be entitled to raise its fees at the beginning of a month if overheads and/or purchase costs have increased. In this case, TÜV Rheinland shall notify the client in writing of the rise in fees. This notification shall be issued one month prior to the date on which the rise in fees is to take effect (period of notice of changes in fees). If the rise in fees is removed under 5% per contractual year, the client shall not have the right to terminate the contract. If the rise in fees exceeds 5% per contractual year, the client shall be entitled to terminate the contract by the end of the period of notice of changes in fees. If the contract is not terminated, the rise in fees shall be deemed to have been agreed upon by the time of the expiry of the notice period.
- 8.9 Only legally established and undisputed claims may be offset against claims by TÜV Rheinland.
- 8.10 TÜV Rheinland shall have the right at all times to set off any amount due or payable by the client, including but not limited to set off any amount paid by the client under any contracts, agreements and/or order/quotations reached with TÜV Rheinland.
9. **Acceptance of work**
- 9.1 Any part of the work result ordered which is complete in itself may be presented by TÜV Rheinland for acceptance as an instalment. The client shall be obliged to accept it immediately.
- 9.2 If acceptance is required or contractually agreed in an individual case, this shall be deemed to have taken place two (2) weeks after completion and handover of the work, unless the client refuses acceptance within this period stating at least one fundamental breach of contract by TÜV Rheinland.
- 9.3 The client is not entitled to refuse acceptance due to insignificant breach of contract by TÜV Rheinland.
- 9.4 If acceptance is excluded according to the nature of the work performance of TÜV Rheinland, the completion of the work shall take its place.
- 9.5 During the Follow-Up/Audit stage, if the client was unable to make use of the time windows provided for within the scope of a certification procedure for auditing performance by TÜV Rheinland and the certificate is therefore to be withdrawn (e.g. performance of surveillance audits), or if the client refuses or postpones a confirmed audit date by the client, TÜV Rheinland is entitled to immediately charge a lump-sum compensation of 10% of the order amount as compensation for expenses. The client reserves the right to prove that the TÜV Rheinland has incurred no damage whatsoever or only a considerably lower damage than the above lump sum.
- 9.6 Insofar as the client has undertaken in the contract to accept services, TÜV Rheinland shall also be entitled to charge the above-sum damages in the event of a withdrawal of the order. The compensation for expenses if the service is not called within one year after the order has been placed. The client reserves the right to prove that the TÜV Rheinland has incurred no damage whatsoever or only a considerably lower damage than the above mentioned lump sum.
10. **Confidentiality**
- 10.1 For the purpose of these terms and conditions, "confidential information" means all know-how, trade secrets, documents, images, drawings, expertise, information, data, test results, reports, samples, project documents, pricing and financial information, customer and supplier information, and marketing techniques and applications, including but not limited to the following:
- (i) information disclosed by one Party (the "disclosing party") to the other Party (the "receiving party"), in writing or orally, in printed or electronic form. Confidential information is expressly not the data and know-how not disclosed or transferred or assigned by TÜV Rheinland to the client, and not proprietary to the client) within the scope of the provision of services by TÜV Rheinland. TÜV Rheinland is entitled to store, use, further develop and pass on the data obtained in connection with the provision of services for the purposes of developing new services, improving services and analysing the provision of services.10.2 The disclosing party shall mark all confidential information disclosed in written form as confidential before passing it onto the receiving party. The same applies to confidential information transmitted by e-mail. If confidential information is disclosed orally, the receiving party shall be appropriately informed in advance and the disclosing party shall confirm in writing the confidentiality nature of the information within five working days of oral disclosure. Where the disclosing party does not do so in writing within the period, the receiving party shall not take any confidentiality obligations hereunder towards such information. The client shall avoid using any third party platform and/or system (e.g., Wechat, etc. Unauthorized by TÜV Rheinland) to send any confidential information to the client. The client shall send any confidential information to company email of TÜV Rheinland employees through its company email. If the client suffers from any losses or damages due to any theft or leakage to be caused by the adoption of and/or the use of the disclosing party's testing methods mentioned above, TÜV Rheinland shall be waived for any compensation liabilities.
- 10.3 All confidential information which the disclosing party transmits or otherwise discloses to the receiving party and which is created during performance of the contract by the receiving party may only be used by the receiving party for the purposes of performing the contract, unless expressly otherwise agreed in writing by the disclosing party.
- a) The client may not copy, distribute, publish, condition or otherwise disclosed by the receiving party, unless this is necessary for fulfilling the purpose of the contract or TÜV Rheinland is required to pass on confidential information, inspection reports or documentation to the government authorities, official court, accreditation bodies or third parties (including but not limited to the relevant direct and/or indirect proposed purchasers, vehicle manufacturers/whole equipment manufacturers, test standards or test requirements providers of the client's test products and/or certified products, etc.).
- b) The client may not use the performance of the contract for purposes other than those intended by the disclosing party with the same level of confidentiality as the receiving party must to protect its own confidential information, but never with a lesser level of confidentiality than required in the contract.
- 10.4 The receiving party may disclose any confidential information received from the disclosing party only to those of its employees who need this information to perform the services required for the contract. The receiving party shall ensure that these employees to observe the same level of secrecy as set forth in this confidentiality clause.
- 10.5 Information for which the receiving party can furnish proof that:
- a) it was generally known at the time of disclosure or has become general knowledge without the disclosure of the confidentiality clause by the disclosing party;
- b) it was disclosed to the receiving party by a third party entitled to disclose this information; or
- c) the receiving party already possessed this information prior to disclosure by the disclosing party, or
- d) the receiving party developed it itself, irrespective of disclosure by the disclosing party, shall not be deemed to constitute "confidential information" as used in this confidentiality clause.
- 10.6 All confidential information shall remain the property of the disclosing party. The receiving party hereby agrees to immediately (i) return all confidential information, including all copies, to the disclosing party, and (ii) on request by the disclosing party, to destroy all confidential information, including all copies, and to confirm the destruction of the confidential information to the disclosing party in writing, at any time if so requested by the disclosing party but at the latest and without special request after termination or expiry of the contract. This does not exclude reports and certificates prepared for the client for the client's fulfilling the obligations under the contract, which shall remain with the client. However, TÜV Rheinland is entitled to make file copies of such reports, certificates and confidential information that forms the basis for preparing these reports and certificates in order to comply with the requirements of the contract. General documentation purposes required by laws, regulations and the requirements of working procedures of TÜV Rheinland.
- 10.7 From the start of the contract and for a period of three years after termination or expiry of the contract, the receiving party shall maintain strict secrecy of all confidential information and shall not disclose this information to any third parties or use it for itself.

Copyrights and rights of use, publications

- 11.1 TÜV Rheinland shall retain all exclusive copyrights in the reports, expert reports/opinions, test reports/results, results, calculations, presentations, etc. prepared by TÜV Rheinland, unless expressly agreed by the parties in a separate agreement. As the owner of the copyrights, TÜV Rheinland is free to grant others the right to use the work results for individual or all types of use ("right of use").
- 11.2 The right of use is a simple, unlimited, non-transferable, non-sublicensable right of use to the contents of the work results produced within the scope of the contract, unless otherwise agreed by the parties in a separate agreement. The client may only use such reports, expert reports/opinions, test reports/results, results, calculations, etc. prepared within the scope of the contract for the contractually agreed purpose.
- 11.3 The transfer of right of use of the generated work results regulated in clause 11.2 of the GTCB is subject to full payment of the remaining invoice amount by the client.
- 11.4 The client may use work results only complete and unshortened. The client may only pass on the work results in full unless TÜV Rheinland has given its prior written consent to the partial passing on of work results.
- 11.5 Any publication or duplication of the work results for advertising purposes or any further use of the work results beyond the scope regulated in clause 11.2, and any quotation of the introduction of TÜV Rheinland results by the prior written approval of TÜV Rheinland in each individual case. Besides, the client ensures that the aforesaid use shall comply with relevant applicable laws, regulations and relevant rules (including but not limited to specific applicable testing and certification rules, etc.).
- 11.6 TÜV Rheinland may revoke a once given approval according to clause 11.5 at any time without stating reasons. In this case, the client is obliged to stop the transfer of the work results immediately at his own expense and, as far as possible, to ensure that the work results are not further used.
- 11.7 The consent of TÜV Rheinland to publication or duplication of the work results does not entitle the client to use the corporate logo, corporate design or testification mark of TÜV Rheinland.
12. **Liability of TÜV Rheinland**
- 12.1 Irrespective of the legal basis, to the fullest extent permitted by applicable law, in the event of a breach of contractual obligations or tort, the liability of TÜV Rheinland for all damages, losses and reimbursement of expenses caused by TÜV Rheinland, its legal representatives and/or employees shall be limited to: (i) in the case of a contract with a fixed overall fee, three times the overall fee for the entire contract; (ii) in the case of a contract for an annually recurring services, the agreed annual fee; (iii) in the case of a contract expressly charged on a time and material basis, a maximum of 20,000 Euro or equivalent amount in local currency; and (iv) in the case of a framework agreement that provides for the possibility of placing individual orders, three times of the fee for the individual order under which the damages or losses have occurred. Notwithstanding the above, in the event that the total and accumulated liability calculated according to the foregoing provisions exceeds 25 Million Euro or equivalent amount in local currency, the total and accumulated liability of TÜV Rheinland shall be only limited to and shall not exceed the said 25 Million Euro or equivalent amount in local currency.
- 12.2 The limitation of liability according to article 12.1 above shall not apply to damages and/or losses caused by malice, intent or gross negligence on the part of TÜV Rheinland or its vicarious agents. Such limitation shall not apply to damages for a person's death, the total injury or illness.
- 12.3 In cases involving a fundamental breach of contract, TÜV Rheinland will be liable even where minor negligence is involved. For this purpose, a fundamental breach is a breach of a material contractual obligation, the performance of which permits the due performance of the contract. Any claim for damages for a fundamental breach of contract shall be limited to the amount of damages reasonably foreseen as a possible consequence of such breach of contract at the time of the breach (reasonably foreseeable damages), unless any of the circumstances described in article 12.2 applies.
- 12.4 TÜV Rheinland shall not be liable for the acts of the personnel made available by the client to support TÜV Rheinland in the performance of the services or the acts of the client or such personnel made available as regarded as vicarious agent of TÜV Rheinland. If TÜV Rheinland is not liable for the acts of the personnel made available by the client under the foregoing provision, the client shall indemnify TÜV Rheinland against any claims made by third parties arising from or in connection with such personnel's acts.
- 12.5 Unless otherwise contractually agreed in writing, TÜV Rheinland shall only be liable under the contract for damages caused by the client.
- 12.6 The limitation periods for claims for damages shall be based on statutory provisions.
- 12.7 None of the provisions of this article 12 changes the burden of proof to the disadvantage of the client.
13. **Export control**
- 13.1 When passing on the services provided by TÜV Rheinland or parts thereof to third parties in Greater China or other regions, the client must comply with the respectively applicable regulations of national and international export control laws.
- 13.2 The performance of a contract with the client is subject to the proviso that there are no obstacles to performance due to national or international foreign trade legislations or embargos and/or

sanctions. In the event of a violation, TÜV Rheinland is entitled to terminate the contract with immediate effect and the client shall compensate for the losses incurred thereof by TÜV Rheinland.

Data protection notice

The client understands and agrees that TÜV Rheinland processes personal data (including but not limited to personal information) of the client and its related parties (including but not limited to the supplier of the client) for the purpose of fulfilling this contract. The client confirms that it has obtained the prior consent of the data subject, which entitles TÜV Rheinland to access, use, or process the personal data that the client collected or processed by itself and transferred to TÜV Rheinland. For certain services, we may also process sensitive personal data. TÜV Rheinland will use and process the data in accordance with the relevant legal basis. If any personal data has been disclosed or transferred to any third party or any overseas party outside of the district in which the personal data was collected, the client must confirm that it has obtained the prior consent of the data subject. TÜV Rheinland will carry out cross-border data transmission and protect the data in compliance with the privacy and personal data security related laws and regulations in China and the local country. TÜV Rheinland will take measures to avoid any leakage, abuse, manipulation, damage or unauthorized access of personal data. The personal data will be deleted immediately as soon as a corresponding reason for deletion arises. Data subjects may exercise the following rights: right of information, right of decision, right of rectification, right of deletion, right of processing limitation, right of objection, right of data transferability. In addition, persons concerned by the data processing have the right to revoke their consent at any time with effect for the future, as well as the right to file a complaint with the competent data protection supervisory authority. For further details on the processing of personal data by TÜV Rheinland as the person responsible or contract processor, please refer to the respective data protection information. You can contact the Group Data Protection Officer of TÜV Rheinland by e-mail at dataprotection@tuv.com or by post at the following address: TÜV Rheinland AG, c/o Group Data Protection Officer, Am Grauen Stein, 51105 Cologne, Germany.

Retention of test material and documentation

- 15.1 The test samples submitted by the client to TÜV Rheinland for testing will be scrapped following testing or will be returned to the client at the client's expense. The only exceptions are test samples, which are placed in storage on the basis of statutory regulations or of another agreement with the client.
- 15.2 Charges apply if the test samples are stored at the premises of TÜV Rheinland. The cost of placing a test sample into storage will be disclosed to the client in the quotation.
- 15.3 Reference samples or documentation are given to the client and shall be placed in storage at their premises, the reference samples or documents must be made available to TÜV Rheinland upon request promptly and free of charge. If the client, in response to such a request, is incapable of making or providing the reference samples or documents, any liability claims for material and pecuniary damage resulting from the respective testing and certification that is brought forward by the client against TÜV Rheinland shall be voided.
- 15.4 The retention period for the documentation shall be determined by the expiry of the test mark certificates or shall meet the applicable legal requirements for EU/EEA certificates of conformity and GS mark certificates.
- 15.5 The client is responsible for the handling and dispatch of the test samples for storage on the client's premises are borne by the client. TÜV Rheinland will be liable for the loss of test samples or reference samples from the laboratories or warehouses of TÜV Rheinland only in case of gross negligence.

Termination of the contract

- 16.1 Notwithstanding clause 3.3 of the GTCB, TÜV Rheinland and the client are entitled to terminate the contract in its entirety or, in the case of services combined in one contract, each of the combined parts of the contract individually and independently of the continuation of the remaining services with six (6) months' notice to the end of the contractually agreed term. The notice period shall be shortened to six (6) weeks in case of TÜV Rheinland is prevented from performing the services due to a loss or a suspension of its accreditation or notification.
- 16.2 For good causes, TÜV Rheinland may consider giving a written notice to the client to terminate the contract without being any liabilities and/or claims of the client for the relevant service fees for the services provided by TÜV Rheinland due to the termination date of the contract. The aforesaid good causes includes but not limited to the following:
- a) the client does not immediately notify TÜV Rheinland of any material changes in the conditions within which the client is relevant for certification or signs of such changes;
- b) the client misuses the certificate or certification mark or uses it in violation of the contract;
- c) in the event of several consecutive delays in payment (at least three times);
- d) a substantial deterioration of the financial circumstances of the client occurs and as a result the payment claims of TÜV Rheinland under the contract are considerably endangered and TÜV Rheinland cannot reasonably be expected to continue the contractual relationship;
- e) in the event of any serious misrepresentation, be it by intentional fraud or grossly negligent behavior of the managers, employees or agents of the client;
- f) if TÜV Rheinland, at its discretion, considers beyond a reasonable doubt that the client intends to continue or finalize the performance of the service, e.g. in case of force majeure, government interference, sanctions, loss of accreditation or notification, or other.
- 16.3 If the country/region involved in the contract is subject to a service project in the contract does not belong to the insurance coverage applicable to TÜV Rheinland, and TÜV Rheinland believes that there is a risk or some risks beyond its control to continue to perform the contract.
- 16.4 In the event of termination with written notice by TÜV Rheinland for good cause, TÜV Rheinland shall be entitled to a lump-sum claim for damages against the client if the conditions of a claim for damages exist. In this case, the client shall owe 15% of the remuneration to be paid until the end of the fixed contract term. In the event of termination by the client, the client shall be liable for any damage or a considerably lower damage, TÜV Rheinland reserves the right to prove a considerably higher damage in individual cases.
- 16.5 In the event of termination with written notice by the client, the client shall be liable for any damage or a considerably lower damage, TÜV Rheinland reserves the right to prove a considerably higher damage in individual cases.
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